As our guest, we hope you enjoy all that our exciting resort has to offer. Please use this as an overview of our services, restaurants, and recreational activities. We are honored to have you staying with us and are committed to exceeding your expectations. Have a magical stay!

Fred Sawyers | General Manager

WALT DISNEY WORLD THEME PARK TRANSPORTATION

Complimentary Disney Bus Transportation

Buses depart about every 20 minutes for the following destinations: Magic Kingdom, Animal Kingdom, Typhoon Lagoon, Blizzard Beach and Disney Springs. Our Bus Stops are marked “19” and “N” on the map.

Complimentary Disney Water Taxi Transportation

Water Taxis depart about every 20 minutes for the following destinations: Disney’s Hollywood Studios and Epcot (with stops at Boardwalk and Yacht and Beach prior to arrival at Epcot). The Water Taxi stop is marked “WT” on the map.
NON-SMOKING POLICY
Smoking in guest rooms or on balconies is prohibited. A $200 cleaning fee will be added to your account if smoking has occurred in your guest room or on your balcony. Refer to the property maps for designated smoking areas.

EARLY / LATE CHECK OUT
Early departure is available at a charge of one night’s room rate plus tax. Please inform the Front Desk of your departure by midnight on day of arrival. Late check out is available for an additional fee. Please call the Front Desk to check for availability.

EXPRESS CHECK OUT
Dial **366** using the in-room phone. You will hear a brief clicking sound, this means your check out is complete.

Text: “Express”, your last name and room number to 407-851-5849
If you wish to check out with a Guest Service agent please dial “4”! If you are self-parking, use your room key to exit the parking lot.

DAILY $28 RESORT SERVICE PACKAGE INCLUDES:
• Enhanced in-room high speed wireless internet
• $25 off spa services of $100 or more during each night of your visit*
• 2 bottles of water refilled daily
• Unlimited fitness center access, with our fitness on-demand video wall and Peloton spin bikes*
• Additional complimentary daily fitness class and fun resort activities for all guests*
• Unlimited domestic long distance and local, toll-free, and credit card calls*
• A complimentary $5 per night for each night of your stay (subject to change or availability)*
• Unlimited complimentary Swan Pedicab rides

MICROWAVES
Swan: Located in the East wing on the 3rd & 6th floors near the ice machines. Dolphin: Located in both wings on the 6th & 9th floors near the ice machines. Additional microwaves are available in both fuel and Picabu during select times.

BE GREEN & SAVE GREEN!
It’s easy to enroll!
Dial: “0” using your in-room phone
Text: “MAGIC”, your last name, and room number to 407-851-5865
Visit: swandolphin.com/welcome
E-mail: info@swandolphin.com

For each eligible night you decline Housekeeping service you will receive: (1) $5 F&B Voucher for participating outlets or $50 F&B Voucher!

Valid for the duration of your visit when staying 2 or more nights during select times.

Swan: Located in both wings on the 6th & 9th floors near the ice machines. Additional microwaves are available in both fuel and Picabu during select times.

DINING
Dining options in the Swan are marked BLUE. Dining options in the Dolphin are marked RED.

Walt Disney World® Resort Benefits:
• Extra Magic Hours – Each day one of the four Walt Disney World® Theme Parks opens an hour early or stays open up to two hours later for guests to enjoy select attractions. Valid Theme Park ticket & Resort ID required for each adult.
• Complimentary transportation to Disney Theme Parks and Attractions, including water taxis to Epcot® and Disney’s Hollywood Studios®.
• Disney’s FastPass+ – the ability to reserve select attractions in advance.
• On-site Walt Disney World® Dining Centers.
• Package Delivery – Have your purchases from select shops throughout the Walt Disney World® Resort delivered to the Disney gift shop on site.
• Complimentary transportation to Disney Theme Parks and Attractions, including water taxis to Epcot® and Disney’s Hollywood Studios®.
• On-site character dining in Garden Grove (located in the Swan).
• Preferred tee times on Disney’s championship golf courses. Call 407-WDW-GOLF for more information.
• Seasonal indoor and outdoor dining available.
• Disney's FastPass+ - the ability to reserve select attractions in advance.
• On-site Walt Disney World® Dining Centers.
• Package Delivery – Have your purchases from select shops throughout the Walt Disney World® Resort delivered to the Disney gift shop on site.
• Complimentary transportation to Disney Theme Parks and Attractions, including water taxis to Epcot® and Disney’s Hollywood Studios®.
• On-site character dining in Garden Grove (located in the Swan).
• Preferred tee times on Disney’s championship golf courses. Call 407-WDW-GOLF for more information.

INSIDER TIP: Purchases at Disney Theme Park ticket windows may incur a higher price on 3 to 10-Day Magic Your Way® Tickets.

$25 OFF SPA SERVICES
• Valid at all spas excluding Disney’s Bayside Spa, Disney's Typhoon Lagoon, Disney’s Blizzard Beach, or any spa not currently participating.

MANDARA SPA
Located in the East wing on the 3rd & 6th floors near the ice machines. Dolphin: Located in both wings on the 6th & 9th floors near the ice machines. Additional microwaves are available in both fuel and Picabu during select times.

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DINING
Dining options in the Swan are marked BLUE. Dining options in the Dolphin are marked RED.

AWARD-WINNING SIGNATURE DINING
Todd English’s bluezoo: Enjoy coastal cuisine from Celebrity Chef Todd English, incorporating an innovative selection of fresh seafood in an energetic and vibrant atmosphere. Dinner 5pm - 11pm. Reservations recommended.
Shula’s Steak House: Shula’s serves the best beef money can buy. The SHULA CUT®, in addition to the freshest seafood, includes filet Mignon, lobster. Dinner 5pm - 11pm. Reservations recommended.
Il Mulino New York Trattoria: Enjoy a tradition started in New York City over 25 years ago. Savor traditional Italian cuisine from the Abruzzi region of Italy in a rustic, loft-like setting. Dinner 5pm - 11pm. Reservations recommended.
Kimonos: Experience the art of sushi, and sizzling karaoke, in our authentic Japanese sushi restaurant. Dinner 5:30pm - 12am.

CASUAL DINING
Fresh: Savor fresh, made-to-order menu items from our healthy, sustainable, and organic eatery. Breakfast Mon – Fri 6:30am - 11am, Sat - Sun 6:30am - 11:30am. Lunch Mon – Fri 11:30am - 2pm, Sat - Sun 12pm - 2pm. (hours may vary)
The Fountain: Crisp salads, custom grilled burgers, and a delectable array of sandwiches and desserts. Take-away hand-dipped or soft serve ice cream. Lunch and Dinner 11am - 11pm.
Cabana Bar and Beach Club: Sip and snack on the beach or on the expansive poolside deck. Fresh fare served daily. Cabana Bar and Beach Club is open from 7am to 11pm.
Garden Grove: Disney character dining featured nightly for Dinner and for Breakfast on Saturdays and Sundays. Disney Character Dining in Garden Grove, located in the Swan.
You can reservations online or by calling 407-WDW-DINE (939-3463) or at the Garden Grove Resort check-in desk.

DISNEY CHARACTER DINING IN GARDEN GROVE
Your favorite Disney® characters join you nightly for dinner and for breakfast on Saturday and Sunday’s in the Swan. Breakfast 6:30am - 11:30am & Dinner 5pm - 9:30pm. Characters and times subject to change with notice. Characters not featured during lunch or weekday breakfast.

DINING RESERVATIONS
Press “Restaurant Reservations” on your guest room phone or visit the Concierge.
24 HOUR ROOM SERVICE
Press “Room Service” on your guest room phone to place an order. Menus are located inside your in-room guide.
For more information, visit SWANandDOLPHIN.com

*Sponsorship fees charged for this activity. All outdoor activities are weather permitting. Activity schedule subject to change without notice.

Full sponsored programs, arts & crafts, games, themed activities, cool prizes, souvenirs and a Disney movie. When it’s Limited. Open nightly, 5pm - 12am

Reservations Required Ext. 4241

Enjoy complimentary sips of soft drinks & free popsicles. Visit Picabu and purchase your favorite sips, free popsicles or enjoy your favorite popsicle with us and ride them up later with a complimentary drink card and pictures of your adventures.

Friday & Saturday Only