As our guest, we hope you enjoy all that our exciting resort has to offer. Please use this as an overview of our services, restaurants, and recreational activities. We are honored to have you staying with us and are committed to exceeding your expectations.

Have a magical stay!

Fred Sawyers | General Manager
NON-SMOKING POLICY
We are proud to offer a refreshing smoke-free environment to our guests. Smoking in guest rooms or on balconies is prohibited. A $200 cleaning fee will be added to your account if smoking has occurred in your guest room or on your balcony. Please refer to the map on back page for designated smoking areas.

EARLY DEPARTURE / LATE CHECK OUT
Early departure is available at a charge of one night’s room rate plus tax. Please inform the Front Desk of changes to your departure by midnight on day of arrival. Check out time is 11a. We can extend your departure time (subject to availability) for an additional fee. Please call the Front Desk on the morning of your departure to check for availability.

EXPRESS CHECKOUT
When you are ready to depart:
Dial: “*3866” using the in-room phone
Text: “Express”, your last name, and room number to 407-961-6549
If you call you will hear a brief clicking sound which will automatically check you out of the system. If you wish to check-out with a Guest Service agent please dial “0”.
If you are self-parking a vehicle, please be sure to take your key to exit the parking lot.

DAILY $28 RESORT SERVICE PACKAGE FEE INCLUDES:
• Enhanced in-room high speed wireless Internet
• $25 off spa services of $100 or more during each day of your visit*
• 2 bottles of water refreshed daily
• Unlimited access to our health clubs, including fitness on-demand video wall and on-demand Peloton spin classes
• Additional complimentary daily fitness class and fun resort activities for all ages
• Unlimited domestic long distance and local, toll-free, and credit card calls

WALT DISNEY WORLD® BENEFITS
Our guests enjoy these special Disney benefits:
• Extra Magic Hours – Each day one of the four Walt Disney World® Theme Parks opens an hour early or stays open up to two hours later for guests to enjoy select attractions. Valid Theme Park ticket & Resort ID required for each adult.
• Complimentary shuttle bus transportation to Disney Theme Parks and Attractions, including water taxis to Epcot® and Disney’s Hollywood Studios®.
• Disney’s FastPass+ - the ability to reserve select attractions in advance.
• On-site Walt Disney World® Disney Planning Centers.
• Package Delivery – Have your purchases from select shops throughout the Walt Disney World® Resort delivered to the Disney gift shops on property.
• Complimentary parking at Walt Disney World Theme Parks with room key.
• On site character dining in Garden Grove (located in the Swan).
• Preferred tee times available on Disney’s 3 championship golf courses. Please call 407-WDW-GOLF for times and information.

INSIDER TIP: Purchases at Disney Theme Park ticket windows may incur a higher price on 3 to 10-Day Magic Magic Your Way® Tickets.

MANDARA SPA.
$25 OFF SPA SERVICES
• VALUED AT $100 OR MORE •
*Added value included with your paid Resort Service Package. By appointment only. Mention offer when booking. Gratuity not included. Other restrictions apply. Contact Mandara Spa for complete details at ext. 4772.

THERMOSTAT INFORMATION
Your thermostat defaults to a temperature of 72°F. While you are in the room, you can adjust the temperature between 65°F and 80°F. When your room is unoccupied for a period of time, the temperature will reset to the defaulted 72°F. Please allow a few minutes for the system to adjust the temperature after you return to your guest room.

Need help connecting to our Wi-Fi?
1. Select “SwanDolphin” from the available Wi-Fi networks on your mobile device.
2. Open your web browser and fill out the form; choose either Swan or Dolphin hotel, enter your last name, room number and then tap the “next” button.
3. You will then be prompted to select a rate plan. You can then choose the complimentary option or to upgrade to high speed internet for an additional charge.
4. You should now be connected to the resort Wi-Fi.

For additional support please call 1-888-266-1096.
AWARD-WINNING SIGNATURE DINING

**Todd English’s bluezoo:** Enjoy coastal cuisine from Celebrity Chef Todd English, incorporating an innovative selection of fresh seafood in an energetic and vibrant atmosphere. Dinner 5p - 11p. **Reservations recommended.**

**Shula’s Steak House:** Shula’s serves the best beef money can buy, The SHULA CUT®, in addition to the freshest seafood, and 3–5 lb. live Maine lobsters. Dinner 5p - 11p. **Reservations recommended.**

**Il Mulino New York Trattoria:** Enjoy a tradition started in New York City over 25 years ago. Savor traditional Italian cuisine from the Abruzzi region of Italy in a rustic, loft-like setting. Dinner 5p - 11p. **Reservations recommended.**

**Kimonos:** Experience the art of sushi, and sing karaoke, in our authentic Japanese sushi restaurant. Dinner 5:30p - 12a.

CASUAL DINING

**Fresh Mediterranean Market:** Savor fresh, made-to-order menu items from our Mediterranean-style market. Breakfast: Mon – Fri 6:30 - 11a, Sat – Sun 6:30 - 11:30a, lunch: Mon – Fri 11:30a - 2p, Sat – Sun 12p - 2p. (hours may vary)

**The Fountain:** Crisp salads, custom grilled burgers, and a delectable array of sandwiches and desserts. Take-away homemade or soft serve ice cream. Lunch and dinner 11a - 11p

**Cabanaba Bar and Beach Club:** Sleek and contemporary with a hint of South Beach, the perfect place for lunch or dinner. Then transition into the evening with cocktails at the illuminated bar. **Seasonally 11a - 8p. Bar open 11a - 10p.**

**Garden Grove:** Disney character dining featured nightly for dinner and for breakfast on Saturdays and Sundays. Perfect for family dining. **Breakfast 6:30a - 11:30a, lunch 11:30a - 2p, dinner 5p - 9:30p.**

**Splash Pool Bar & Grill:** Just steps from the pool and white sand beach. Outdoor seating with table service available. Lunch **Seasonally 11a - 6pm**

QUICK SERVICE DINING / GRAB AND GO

**fuel:** On the go? Stop by the all-new fuel to recharge, refresh, and fill-up on coffee, ready-made sandwiches, snacks, artisinal desserts and fresh frozen yogurt. Fuel your day 6a - 10p.

**Picabu:** A fun, vibrant restaurant serving America’s favorite foods. Self-service dining and sundries. As an added convenience, there are also microwaves available for use free of charge. **OPEN 24 HOURS.**

**Java Bar:** An inviting and relaxed setting to enjoy espresso, cappuccino, or a variety of coffees, along with a selection of freshly prepared pastries. **Mon - Sat 6:30a - 6:30p, Sunday 6:30a - 11a.**

**Lobby Lounge:** Grab and go fresh coffee and delicious pastries 6:30a - 11a.

BARS / LOUNGES

**Phins Bar:**
Mon – Sat 12p - 2a, Sun 10a - 2a,
*Sunday Sips 10a - 2p; Food served daily 3p -10p*

**Todd English’s bluezoo Lounge:**
3:30p - 11p

**Shula’s Steak House Lounge:**
5p - 11p

**Il Mulino New York Trattoria Lounge:**
3:30p - 11p

**Kimonos Lounge:**
5:30p - 12a

**Lobby Lounge:**
3p - 11p

**Cabanaba Bar:**
11a - 10p (*seasonal)*

**Splash Pool Bar:**
11a - 10p (*seasonal)*

DINING RESERVATIONS

Press “Restaurant Reservations” on your guest room phone or visit the Concierge.

24 HOUR ROOM SERVICE

Press “Room Service” on your guest room phone to place an order. Menus are located inside your in-room guide.

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**DISNEY CHARACTER DINING IN GARDEN GROVE**

Your favorite Disney® characters join you nightly for dinner and for breakfast on Saturdays and Sundays in the Swan. **Breakfast 6:30a - 11:30a & Dinner 5p - 9:30p**

Characters and times subject to change without notice. Characters not featured during lunch or weekday breakfast.

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Dining options in the Swan are marked **RED.**
Dining options in the Dolphin are marked **BLUE.**
**DAILY RECREATIONAL ACTIVITIES**

### MAGICAL MONDAYS

- **24-Hour On-Demand Fitness Classes**
  - Dolphin Health Club - Yoga Room

- **Live & On-Demand Peloton Spin Classes**
  - Swan Health Club

- **Yoga**
  - (beginning October 1st)
  - White Sand Beach

- **Water Slide Opens**
  - Dolphin - Grotto Pool

- **Swan Paddleboat Rentals**
  - Dolphin - Cabana Beach Hut

- **Campfire And S'mores**

- **Serenity Journey**
  - Dolphin - Mandara Spa

- **Sand Art**
  - Pixie Hollow Creations

- **Cool Candy Stand: Enchanted Creations**

- **Dolphin - Pool Deck**
  - Music Trivia
  - Dolphin - Pool Deck
  - 1:15p - 1:45p

- **Dolphin - Pool Deck**
  - It's Time To Limbo Rock
  - Dolphin - Pool Deck
  - 2:15p - 2:45p

- **Punch Hour**
  - (21 & up)
  - Dolphin - Phins Bar

- **Camp Dolphin Kids Club: Happily Ever After**
  - Dolphin - Camp Dolphin

- **Campfire And S'mores**
  - White Sand Beach

- **Dancing Light Spectacular**

- **Karaoke**
  - Swan - Kimonos Lounge

**Wellness Concierge**

- Need a running buddy or some sun salutations? Call our Wellness Concierge to set up a complimentary appointment and keep up with your routine.

### TURN IT UP TUESDAY

- **24-Hour On-Demand Fitness Classes**
  - Dolphin Health Club - Yoga Room

- **Live & On-Demand Peloton Spin Classes**
  - Swan Health Club

- **Aquafitness**
  - (beginning October 1st)
  - Swan - Lap Pool

- **Swan Paddleboat Rentals**
  - Dolphin - Cabana Beach Hut

- **Serenity Journey**
  - Dolphin - Mandara Spa

- **Dolphin - Mandara Spa**
  - Tie Dye T-Shirts

- **Dolphin - Pool Deck**
  - Cool Candy Stand: Rock'n Creations

- **Swan - Lap Pool**
  - Hair Wraps

- **Swan Paddleboat Rentals**
  - Dolphin - Cabana Beach Hut

- **Dolphin - Pool Deck**
  - Critter Creations

- **Dolphin - Pool Deck**
  - Cool Candy Stand: Candy Creatures

- **Swan - Pool Deck**
  - Build-A-Plush Pal

- **Safari Trivia**
  - Dolphin - Pool Deck

- **Dolphin - Grotto Pool**
  - Kalahari Safari

- **Dolphin - Pool Deck**
  - Camp Dolphin Kids Club: Zootopia

- **White Sand Beach**
  - Yogalates (beginning October 1st)

- **Dolphin - Pool Deck**
  - Campfire And S'mores

- **Swan - Lap Pool**
  - Campfire And S'mores

- **Swan - Kimonos Lounge**
  - Dancing Light Spectacular

**Questions? Comments?**

- Every week day from 4 – 5pm
- Need Gear? Take Advantage of our Gear Lending and keep up with your routine for only $5! Contact Guest Services for assistance.

### WILD WEDNESDAY

- **24-Hour On-Demand Fitness Classes**
  - Dolphin Health Club - Yoga Room

- **Live & On-Demand Peloton Spin Classes**
  - Swan Health Club

- **Water Slide Opens**
  - Dolphin - Grotto Pool

- **Hair Wraps**
  - Dolphin - Pool Deck

- **Swan Paddleboat Rentals**
  - Dolphin - Cabana Beach Hut

- **Dolphin - Pool Deck**
  - Serenity Journey

- **Swan - Pool Deck**
  - Build-A-Plush Pal

- **Dolphin - Pool Deck**
  - Safari Trivia

- **Swan - Pool Deck**
  - Kalahari Safari

- **Swan - Pool Deck**
  - Punch Hour

- **Swan - Pool Deck**
  - Camp Dolphin Kids Club: Disney Classics

- **White Sand Beach**
  - Campfire And S'mores

- **Swan - Kimonos Lounge**
  - Campfire And S'mores

- **Swan - Kimonos Lounge**
  - Dancing Light Spectacular

**Questions? Comments?**

- Requests? Text us between 7a - 11p at 407-545-6865

### THROWBACK THURSDAY

- **24-Hour On-Demand Fitness Classes**
  - Dolphin Health Club - Yoga Room

- **Live & On-Demand Peloton Spin Classes**
  - Swan Health Club

- **Swim Slide Opens**
  - Dolphin - Pool Deck

- **Hair Wraps**
  - Dolphin - Pool Deck

- **Swan Paddleboat Rentals**
  - Dolphin - Cabana Beach Hut

- **Dolphin - Pool Deck**
  - Serenity Journey

- **Swan - Pool Deck**
  - Build-A-Plush Pal

- **Dolphin - Pool Deck**
  - Safari Trivia

- **Swan - Pool Deck**
  - Kalahari Safari

- **Swan - Pool Deck**
  - Punch Hour

- **Swan - Pool Deck**
  - Camp Dolphin Kids Club: Disney Classics

- **Swan - Pool Deck**
  - Sand Art

- **Swan - Pool Deck**
  - Campfire And S'mores

- **Swan - Lap Pool**
  - Campfire And S'mores

- **Swan - Kimonos Lounge**
  - Dancing Light Spectacular

**Questions? Comments?**

- Interested? Text us between 7a - 11p at 407-545-6865

**Wellness Concierge**

- Need a running buddy or some sun salutations? Call our Wellness Concierge to set up a complimentary appointment and keep up with your routine.

### Extended Hours

- **Camp Dolphin Kid Club**

- **Parent’s Night Out**
  - Enjoy Two Complimentary Hours Of Child Care At Camp Dolphin
  - for kids, ages 4–12 while you dine at either Todd English’s bluezoo, Il Mulino New York Trattoria, Shula’s Steak House or during a 75-minute treatment at Mandara Spa. Space is limited. Open nightly, 5p - 12a

- **Reservations Ext. 4241**

- **Dolphin | Lower Level**

**Camp Dolphin**

- **Kid Club**

- **Disney Trivia**
  - Dolphin - Pool Deck
  - 1:15p - 1:45p

- **Royal Trivia**
  - Dolphin - Pool Deck
  - 2:15p - 2:45p

- **Swan - Kimonos Lounge**
  - Punch Hour
  - (21 & up)

- **Swan Paddleboat Rentals**
  - Dolphin - Camp Dolphin

- **Sand Art**
  - Pixie Hollow Creations

- **Dolphin - Pool Deck**
  - Cool Candy Stand: Candy Creatures

- **Dolphin - Pool Deck**
  - Critter Creations

- **Swan - Pool Deck**
  - Build-A-Plush Pal

- **Swan - Pool Deck**
  - Safari Trivia

- **Swan - Pool Deck**
  - Kalahari Safari

- **Swan - Pool Deck**
  - Punch Hour

- **Swan - Pool Deck**
  - Camp Dolphin Kids Club: Disney Classics

- **Swan - Pool Deck**
  - Campfire And S'mores

- **Swan - Pool Deck**
  - Campfire And S'mores

- **Swan - Pool Deck**
  - Dancing Light Spectacular

**Questions? Comments?**

- Text us between 7a - 11p at 407-545-6865

- **Follow us on Instagram SwanDolphin**

- **Like us on Facebook SwanDolphin**

- **Refillable Souvenir Soft Drink Mug**

- Enjoy complimentary refills of soft drinks during your stay for one low price.

- **Questions? Comments?**

- Text us between 7a - 11p at 407-545-6865

- **Follow us on Instagram SwanDolphin**

- **Like us on Facebook SwanDolphin**

- **Refillable Souvenir Soft Drink Mug**

- Enjoy complimentary refills of soft drinks during your stay for one low price.
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<td>9:30p - Close</td>
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*Nominal fee charged for this activity. Outdoor activities are weather permitting. Activity schedule subject to change without notice.

**NEW**

### Pool Operating Hours

6a - 11p

### Cabana Beach Hut

9a - 6p

(Raft rentals, sunscreen & other pool supplies)

### Swan Health Club

6a - 9p

### Dolphin Health Club

24 Hours

### Sports Equipment Rentals (Cabana Beach Hut)

9a - 6p

### Tennis Courts

24 Hours

### Dolphin Game Room

6a - 11p

### Mandara Spa

8a - 9p

### Mermaid Academy

Learn to swim like a mermaid or dolphin! Costume, instructions, and games provided. For more information or appointments call Scuba Steve at 407-433-1900.

### Hair Wraps

A variety of hair braiding, hair wrapping and a large selection of airbrushed tattoos.

### S'mores And Stories*

Enjoy our signature craft beer Phins and Feathers 5 for $20! Every day at Cabana Bar and Beach Club!

For more information Dial 0, contact guest services, or visit SWANDOLPHIN.COM

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**NEW**

### Plush Pal Playtime

While you’re at the theme park you can leave your favorite pal with us and pick them up at the end of the day for a complimentary report card and pictures of their adventures.

**NEW**

### Swan Paddle Boats

Please visit the Cabana Beach Hut for rates and rentals.

**NEW**

### Karaoke

Join us at Kimonos in the Swan and come sing your heart out! *Adults only after 11p*

**NEW**

### Golf

Preferred tee times on Disney’s golf courses. 407-WDW-GOLF for times and information.
Complimentary Disney Bus Transportation
Buses depart about every 20 minutes for the following destinations: Magic Kingdom, Animal Kingdom, Typhoon Lagoon, Blizzard Beach and Disney Springs. Our Bus Stops are marked “19” and “N” on the map above.

Complimentary Disney Water Taxi Transportation
Water Taxis depart about every 20 minutes for the following destinations: Disney’s Hollywood Studios and Epcot (with stops at Boardwalk and Yacht and Beach prior to arrival at Epcot). The Water Taxi stop is marked “WT” on the map above.